

QUALITY POLICY

Falcon Homes is committed to achieving standards of excellence in the provision of products and services to its customers.

To meet this commitment, the company has a documented Quality Management System, which requires quality objectives to be set and performances measured, in order to maintain and continually improve its effectiveness.

The company aims to benefit its customers and stakeholders by:

- Always focusing on, and working on a partnership basis with its customers.
- Maintaining fast and effective communications.
- Encouraging teamwork and empowerment amongst its workforce.

The company recognises that skilled, motivated and trained staffs are the key to its success in delivering excellence to its customers.

The Director and its management team are firmly committed to this policy, which will be implemented by all employees.

Signed: *Kevin Fox*

Mr. Kevin Fox - Managing Director

Date: 15 July 2017

A Safe Pair of Hands

"We Honour Our Obligations"

